

When responding to an injury at your location:

- Respond to the person quickly, with empathy.
- If the injury is an emergency or life-threatening, call 911.
- Managers can offer first aid if appropriate.
- Gather the details of who, what, where, when, and how the injury happened.
- Input the report on G Connect as soon as possible, by the end of your shift.

Ask them if they require any first aid or emergency services.



- Offer them a rest period.
- Call the Nurse Line.
- If they decline medical treatment, have them sign the Refusal of Medical Treatment form.