

**Introducing, Goodwill Nurse line!**

**Goodwill Nurse line Eases the Pain of Workers’ Compensation**

There’s nothing fun about workers’ comp. Completing GConnect reports, filing claims, managing providers, determining if an employee should seek medical attention, and deciding where to send them. That's why we're providing our employees with the benefit of **Goodwill Nurse line** so that employees have access to medical expertise immediately following an accident. **Goodwill Nurse line** will assist with the claims process, determine what level of care is needed, and direct staff to the appropriate medical clinics.

**How Does It Work?**

**For all life threatening or serious injuries – CALL 911 Immediately!**

If the injury is non-life, and non-limb threatening, the supervisor and injured worker will contact **Goodwill Nurse line** at **833-983-3379**, **before the injured worker seeks treatment**.

The injured worker will work with an Injury Care Coordinator (ICC), who will take the injury incident report. **If needed**, the ICC will connect the injured worker with a Registered Nurse who will provide self-care advice and direct the injured employee to an appropriate medical clinic for treatment.

**The Process… Step by Step!**

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| **STEP** | **ACTION** | |
| **1.** | Following all Incidents/Accidents or Near Miss Events all employees must report to their supervisor to complete GConnect report. | |
| **2.** | **If the Employee** | **Then** |
| **Selects** to seek medical attention as a result of the incident. | * The supervisor and the injured employee (together) will call **Goodwill Nurse line** at **833-983-3379.** |
| **Is unsure** if they need medical attention as a result of the incident. | * The supervisor and the injured employee (together) will call **Goodwill Nurse line** at **833-983-3379.** |
| **Does not** wish to seek medical attention. | * Complete the GConnect * Employee may return to work * Employee may change their mind anytime if their condition changes. |
| **3.** | Follow the instructions provided by **Goodwill Nurse line.** | |